

Commitment

Quality Service Certified[®]

As a Quality Service Certified[®] candidate the following is my commitment upon becoming certified:

- ◆ To fully employ the defined service process as presented in the Quality Service Certification[®] *program.
- ◆ To offer the Quality Service Guarantee* to every home buyer and home seller with whom I do business or deliver service.
- ◆ To participate in the Quality Service Assurance Survey[®] on *every* closed transaction and to deliver the names and addresses of buyers and sellers for survey on a timely basis.
- ◆ To dedicate myself to the delivery of an accountable, predictable, reliable, consistent and exceptionally satisfying customer service process.
- ◆ To pursue, to the best of my professional ability, the best transaction experience for each customer.

Quality Service Certified[®]
... the ultimate advantage

X _____

Candidate Signature

Print Name

Date: _____

*The uses of a defined service process, a Quality Service Guarantee, the Quality Service Assurance Survey[®] and any other processes, practices or programs are employed at the discretion of the real estate services practitioner who is solely responsible for the actions, results and consequences of the services rendered. Quality Service Certification, Inc., its officers and/or employees assume no responsibility or liability in connection with the delivery of services or the use of concepts, programs or tools that are presented in the capacity of consulting, educating or certifying and renewing candidates. Members in good standing are granted limited use of the recognition status, logo, trademarks and copyright materials as provided in the Licensing Agreement. Annual renewal of certification is at the option of Quality Service Certification, Inc. based upon each members meeting minimum service satisfaction requirements and 100% submission of buyer and seller names and addresses for the Quality Service Assurance Survey[®].

QSC
Quality Service Certified[®]

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